

TERMS AND CONDITIONS

TERMS AND CONDITIONS OF USE SEASON 2009 / 2010

The term "Season Ticket" refers to a Skidata Season Ticket card, which when used at the turnstile in the appropriate manner (as directed by Club stewards and staff) allows entry to the stadium by electronic means. The term includes standard Season Tickets and Darwin End Season Tickets which have different rights which are specified in these Terms and Conditions. Where not otherwise stated the rights of all Season Tickets are the same. The term "Club" refers to Blackburn Rovers Football & Athletic plc.

These Terms and Conditions apply to all sales of Season Tickets by the Club. Each sale of a Season Ticket is a separate agreement between the purchaser and the Club. No other party will have any right to enforce the terms of that agreement under the Contracts (Rights of Third Parties) Act 1999.

ISSUE OF SEASON TICKET

This Season Ticket is issued subject to the rules and regulations of FIFA, UEFA, The Football Association, The FA Premier League and the Football League in respect of the relevant competition and Blackburn Rovers Ground Regulations.

ADMISSION TO THE GROUND

The use of the Season Ticket to gain entry to the stadium for one or more home league matches constitutes acceptance of such rules and regulations, the Ground Regulations and these Terms and Conditions. Blackburn Rovers reserves the right to eject from the stadium any person who fails to comply with such rules and regulations. Please return the Season Ticket unused if the terms and conditions of use are unacceptable.

Blackburn Rovers is committed to preventing discrimination in all its fields of operation and within its stadium, providing an environment free from racial abuse, harassment, bullying and victimisation. Any Season Ticket holder engaging in such abuse or harassment will have their Season Ticket confiscated and be banned from attending future games involving Blackburn Rovers. No refunds will be issued.

It is a breach of Ground Regulations to stand in seated areas during play except for the purposes of access and egress. No person may stand in a seated area whilst play is in progress. Persistent standing in seated areas is strictly forbidden and a breach of the Ground Regulations. This may result in ejection from the ground, and lead to the confiscation of the Season Ticket.

If a supporter is prosecuted for any criminal offence the Club reserves the right to confiscate their Season Ticket.

Your entry to the stadium is conditional upon your consent to be searched by the Police or Club Stewards.

The use of radios is not permitted in the ground unless with a suitable earpiece. No person may bring into the stadium or use within the stadium any equipment that is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a match or the stadium.

Mobile telephones are permitted within the stadium provided that they are used for personal and private use only.

USE OF THE SEASON TICKET

A Darwin End Season Ticket admits the holder to 15 first team home league matches with access to a designated area of unreserved seating in the Darwin End of the stadium. The games covered by the Darwin End Season Ticket will be announced by the Club as soon as practicable once the Club has the necessary information to make the selection and the announcement may be in stages during the season as information becomes available to the Club. The choice of games is the Club's decision to be taken entirely at its discretion taking into account factors including but not limited to the likely demand for tickets for away supporters at each home first team match, policing and ground safety. There is no guarantee that a Darwin End Season Ticket will provide admission to any particular home first team match. This reduced entitlement to admission is reflected in the price of those tickets. Darwin End Season Ticket holders will be offered a preferential booking period for tickets elsewhere in the stadium for the league fixtures not included in the Darwin End Season Ticket.

The standard Season Ticket admits the holder to all first team home league matches in a designated seat.

For all home cup matches and play-off matches, if the area of the stadium in which a Season Ticket is located is open to home supporters for that match, that seat in the case of a standard Season Ticket and a seat in the designated area in the case of a Darwin End Season Ticket will be reserved but you will have to purchase it within the timescale notified for the match. If the area of the stadium in which your seat is located is not available, you will be given priority to purchase a ticket in another area.

The Season Ticket admits the holder to all home matches in the Premier Reserve League or its equivalent, and to home Youth Cup matches up to and including the Semi-Final. The Season Ticket must be produced at the turnstile to gain entry.

Admission to testimonial and friendly matches is not included within the Season Ticket. The Season Ticket remains the property of Blackburn Rovers Football Club at all times and its use is subject to compliance with the terms and conditions set out below. This Season Ticket must be produced for inspection at the request of the Club or its agents. Refunds are at the discretion of the Club and will only be considered upon written request to the Ticket Office.

In order to gain access to the stadium the Season Ticket must be presented and used at the turnstile in the appropriate manner as directed by Club stewards and staff. You are advised to take your position not less than 30 minutes prior to the designated kick-off time.

Throughout the season it is the Club's intention to run promotional activities at selected fixtures. Blackburn Rovers Customer Charter covers the Club's policy on refunds or exchanges and pricing for seats with a restricted view of the pitch.

Season Ticket Holders will have preference for the purchase of tickets for away matches and Cup Finals, provided that they apply within the timescales notified for such matches and fulfil any other requirements determined by the Club. For away matches, when anticipated demand from Season Ticket holders is greater than the Club's ticket allocation, the Club will introduce criteria that give priority to those supporters who attend away matches on a regular basis.

SEASON TICKETS ARE NON-TRANSFERABLE. However if a Season Ticket Holder wishes to transfer their seat or upgrade for a specific match, we strongly recommend that the application be made at least 24 hours before kick-off. For security reasons the Ticket Office will require the Season Ticket, or the customer account number at the time the request is made. If a transfer or upgrade request is made on the day of the match, due to the demands on the Ticket Office, there may be a delay whilst your request is dealt with. In the case of a concessionary ticket being used by an adult or senior, the notification of change must be accompanied by a fee equal to the difference between the applicable full match day price for that seat, and the average price per match paid for the Season Ticket.

The Club will offer an upgrade service at its discretion and reserves the right to withdraw the facility if it suspects that the system is being abused. A Junior/Under 8 Season Ticket can only be upgraded to an adult on a maximum of four occasions in one season.

Qualifying ages for concessionary Season Tickets are: - Juniors are aged 16 years or under on 31/8/2009; Young Adults are aged between 16 - 21 years on 31/8/2009; Seniors are aged 65 years or over on 01/9/2009; Under 8s are aged 7 years and under on 31/8/2009. Free Under 8 Season Tickets are only available to those supporters who held a Free Under 8 Season Ticket for Season 2007/2008. A Free Under 8 Season Ticket cannot be transferred to another person.

Free Under 8 Season Tickets can only be claimed with a full paying adult, and must be seated with the adult. There is a maximum of two free Under 8 Season Tickets per adult Season Ticket Holder. The child named on the application form must use the ticket.

The Rovers Junior Season Ticket is referred to as the 'Team Rovers Season Ticket' (15 and under) since season 2008/09. All Juniors will be required to submit a passport photo when renewing/purchasing a Team Rovers Season Ticket unless they have already submitted one this season. Team Rovers Season Ticket Holders, for whom we do not have a photo will not receive their free membership pack until receipt of photo.

Family stand Season Ticket holders please note: should the stadium be reaching capacity for any game the Club reserves the right to sell tickets in the family stand to known individuals on the Club database.

If a Season Ticket holder wishes to transfer their seat into another area of the ground for an individual match, this will incur a charge if the Season Ticket price in that area is greater than the value of the Season Ticket. For security reasons the Ticket Office will require the Season Ticket, or the customer account number at the time the request is made. The charge will be calculated in the same manner as an upgrade. Requests to transfer for individual matches should only be made in exceptional circumstances.

Supporters purchasing by Direct Debit are subject to the additional terms and conditions applicable to that scheme. The Direct Debit Scheme involves 10 monthly instalments starting from the 1st July 2009. Failure to maintain the Direct Debit payments may result in the temporary or permanent cancellation of the Season Ticket and/or legal action by the Club for recovery of the entire unpaid element of the Season Ticket price. Executive Area Season Tickets (including "Legends" Inside Viewing) admit the holder to all first team home league matches; cup matches, play-off, home reserve and youth team matches. For home reserve and youth team matches access is to stand seating in designated areas only. Admission to testimonial and friendly matches is NOT included within the Executive Area Season Ticket.

All Executive Area Season Ticket holders are requested to wear a good standard of dress appropriate to the lounge. Entrance will be refused to anyone not complying with this requirement.

Supporters are reminded that smoking is not permitted in the Stadium. Persons failing to conform to this particular Ground Regulation may be ejected and their Season Ticket forfeited.

Supporters using the Home Cup Ticket Payment scheme or the Away Match Season Ticket are subject to the terms and conditions applicable to those schemes.

CHANGES TO DATES, REFUNDS & EXCHANGES

The Club reserves the right to change its advertised fixtures without notice and without liability. Play cannot be guaranteed to take place on a particular day or at any particular time. It is the responsibility of the Season Ticket Holder to ascertain the date and kick off time of any fixture.

NO REFUNDS can be given under any circumstances for individual matches that the Season Ticket holder cannot attend. The Club cannot guarantee that your seat (or the designated area of the stadium in the case of the Darwin End Season Ticket) will not be affected by adverse weather conditions. Blackburn Rovers excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the ground.

LOST OR STOLEN SEASON TICKETS

Duplicate Season Tickets: It is the responsibility of the Season Ticket Holder to ensure that the Season Ticket is kept safe at all times. In the event of the Season Ticket being lost or stolen the Club will charge a non-refundable administration fee of £10 per Season Ticket, regardless of the cost of the Season Ticket or how many games have been played. Notification of a lost Season Ticket must be made in writing to the Ticket Office by the Season Ticket Holder (their parent or guardian in respect of a junior).

Damaged Season Tickets: A replacement Season Ticket will incur a non-refundable administration charge of £10, regardless of the cost of the Season Ticket. It is the responsibility of the Season Ticket Holder to ensure the Season Ticket remains in good condition. If the face of the Season Ticket becomes defaced or damaged, thus making the Season Ticket details illegible, a replacement Season Ticket must be issued at the Season Ticket Holder's cost.

Duplicate match tickets in respect of a Season Ticket left at home in error on the day of a home match, will be issued through the Ticket Office upon payment of a non-refundable administration charge of £2 per ticket. Such a request must be made in person at the Ticket Office by the Season Ticket Holder (their parent or guardian in respect of a junior).

Supporters utilising the seat upgrade facility, transfer facility, obtaining duplicate Season Tickets, or supporters who default on the direct debit instalment plan should note: - The Skidata system enables Blackburn Rovers to cancel a Season Ticket for a single game or for the remaining games at any point during the season. Once a card is cancelled it will no longer activate the turnstile. This will prevent it being used to gain access to the stadium.

CHANGE OF ADDRESS

If you change your address during the season, please advise the Ticket Office in writing for security reasons, and to enable the Club to keep their records up to date.

CANCELLATION & WITHDRAWAL OF SEASON TICKET

Stewards or other agents of the Club are empowered to confiscate any Season Ticket that has been subject to misuse or its user is in breach of any term and conditions or the ground regulations.

Supporters are reminded that it is a criminal offence to (a) enter upon the field of play, (b) chant foul and abusive or racist remarks, (c) throw any objects towards the playing area or other areas of the stadium, (d) be in possession of intoxicating liquor or illegal substances during play whilst in view of the pitch or whilst entering the ground, (e) be drunk whilst entering or attempting to enter the ground. THESE ARE ARRESTABLE OFFENCES.

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If a supporter is prosecuted for any criminal offence the Club reserves the right to confiscate their Season Ticket.

In the event that your Season Ticket is withdrawn or cancelled the Club reserves the right to exclude the Season Ticket Holder from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or Season ticket at its discretion, including Away Travel.

6. ETHNIC GROUP

Blackburn Rovers is committed to preventing discrimination in all its fields of operation and within its stadium, providing an environment free from racial abuse, harassment, bullying and victimisation. As part of its on-going commitment towards achieving the Racial Equality Standard for professional football clubs, the club needs to effectively monitor the ethnicity of participants at all levels of activity, as employees, supporters and of community outreach and we therefore include the following question on ethnicity to enable us to carry out this process. To reflect best practice as recognised by the Commission for Racial Equality we use the same ethnic categories as used in the 2001 census.

A WHITE

BRITISH

IRISH

ANY OTHER WHITE BACKGROUND, PLEASE WRITE IN

B MIXED

WHITE AND BLACK CARIBBEAN

WHITE AND BLACK AFRICAN

WHITE AND ASIAN

ANY OTHER MIXED BACKGROUND, PLEASE WRITE IN

C ASIAN OR ASIAN BRITISH

INDIAN

PAKISTANI

BANGLADESHI

ANY OTHER ASIAN BACKGROUND, PLEASE WRITE IN

D BLACK OR BLACK BRITISH

BLACK CARIBBEAN

BLACK AFRICAN

ANY OTHER BLACK BACKGROUND, PLEASE WRITE IN

E CHINESE OR OTHER ETHNIC GROUP

CHINESE

ANY OTHER PLEASE WRITE IN

